

Noise Management Plan

Noise management and public nuisance

Purpose

- To identify and minimise impact on local residents and neighbouring properties
- To identify the range of potential noise sources and mitigations to minimise noise
- To define measures that could be taken

Noise source	When	Impact	What we do already
Customers	During the licenced hours of operation	<ul style="list-style-type: none"> • Noise from people entering and exiting the building • Customers sitting outside 	<ul style="list-style-type: none"> • Notice in place to ask people to leave quietly at the main entrance/exit • SIA door supervisors available when necessary to help manage safe and quiet entrance and exit of customers • Intending to have a family atmosphere • Staff and security to manage noise levels in the garden and not encourage excessive shouting or singing • CCTV in place • Regularly attend pubwatch to actively listen to good practice • The grassed area will be reserved for use of the manager and family and if used by customers during the day in nice weather will be closed at 9pm • Strict NO DRUGS policy
Deliveries and collections	In the morning Earliest time is 7am	<ul style="list-style-type: none"> • Delivery lorries • Moving of barrels and kegs • Draymen talking • Sack truck or rolling empty barrels 	<ul style="list-style-type: none"> • We ask for later delivery slots, this is usually 10am • Deliveries are never before 7am
Music from the jukebox	During the licenced hours of operation	<ul style="list-style-type: none"> • Noise or disturbance to local residents or neighbouring properties from music playing 	<ul style="list-style-type: none"> • With the exception of the main front door, all doors and windows kept closed after 11pm except for access and egress • Volume levels monitored
External music playing through speakers	During opening hours up until 11pm	<ul style="list-style-type: none"> • Noise disturbance to local residents from music playing 	<ul style="list-style-type: none"> • External music through the speakers will cease at 11pm • Outside music is set at a reasonable level and this is marked on the volume button to

			<p>ensure it does not go above that level</p> <ul style="list-style-type: none"> • We have also noticed that the current outside speakers are situated so any sound from them faces towards the function room and grassed area, which is unhelpful to those residents behind, so in an effort to further respect neighbouring properties we are also happy to move them so they are fixed to the function room and directed back at the pub which should reduce 'escaping' music. <ul style="list-style-type: none"> ○ We will ensure sound doesn't reflect of the buildings and increase impact at residential properties.
Live Music	Inside the venue	<ul style="list-style-type: none"> • Noise disturbances to nearby residents and neighbouring properties 	<ul style="list-style-type: none"> • Any live music will be finished by 11pm • With the exception of the main front door, all doors and windows will be kept closed for the duration of any live music except for access and egress • Volume levels monitored • No live music speakers will be directed towards the doors and will face the bar area
Live music outside	No more than 4 times a year	<ul style="list-style-type: none"> • Noise disturbances to nearby residents and neighbouring properties 	<ul style="list-style-type: none"> • Live music outside will finish at 9pm, most likely earlier and only take place on 4 days a year and not on any consecutive weekend • We would never put any live music in the grassed garden part of the premises, it would be contained to the patio area • Give notice of any live music outside so they are aware in advance by at least 7 days <ul style="list-style-type: none"> ○ Via social media ○ Word of mouth ○ In writing to those residents directly neighbouring the premises • Regular recording of decibel readings at specific monitoring

			<p>points of any live music. Specifically.</p> <ul style="list-style-type: none"> ○ The rear boundary of the garden ○ On the High Street at the entrance to the carpark ○ Salisbury street ○ It will be difficult to measure music decibel levels during the day and early evening as there will be so much other noise around. A responsible person listening and making a judgment as to acceptability will be more suitable during an event at these times.
Function Room	Events and Function Football televised sport	<ul style="list-style-type: none"> • Noise disturbances to nearby residents and neighbouring properties 	<ul style="list-style-type: none"> • Regular decibel readings taken from multiple areas when there is a DJ or function • Staff and management to discourage any raised voices during football or sport being shown • We are happy to carry out an acoustics survey for the function room before any function or recorded music takes place in there (and will engage a noise consultant to carry this out) • We are happy to agree to suggestion from environmental health and have all music cease in the function room at 11pm • The function room has 2 sets of doors creating an acoustic lobby. Except for access and egress both sets of doors will remain closed when regulated entertainment is taking place

Public relations

Maintaining positive relationships with the local community is important to us.

Noise monitoring

- Any amplified sound is directed away from the residents that live behind the premises
- Fences to deflect and minimise sound

- Adequate door staff in place when necessary or when there is a function or event to ensure doors are kept closed as much as possible, in line with licence agreement
- Complaints can be made directly to the manager, or by calling the pub. We will record them and respond in a timely manner (at least within 48 hours). We can provide an email address although this is not in place at this time.

Date	30 January 2022
Amended	03 March 2022
Director	Stephen Brindley
Review date	September 2022 (6 months)